



# Kass Center for Cosmetic Facial & Eye Plastic Surgery

## Patient Survey and Permission Form

We welcome receiving your comments about our practice. The primary purpose of this survey is to improve, and make things better for you and for future patients.

**Comments and Testimonial:** Please include any comments below. We invite you to write a brief testimonial. You might include the reason for your visit, your satisfaction with the service you received and the results you achieved, and whether it helped fulfill the initial need that brought you to our practice.

If Dr Kass was a General, he would be a "Five Star" one. He is highly skilled in his field of medicine and his work shows it. The personalized care that Dr Kass and staff provides shows he values his patients. He focused on my problem and corrected it. The problem I was experiencing is so much improved. I see things clearer and objects look brighter. It's amazing the difficulties I had because of (over)

Would you consent to allow us to use these comments and photos in future marketing efforts (Your name will absolutely *not* be used in these marketing efforts (i.e. "Ms. G, St Petersburg, Florida"))?

Yes  No

Physician Survey	★	★★	★★★	★★★★	★★★★★
✓ Overall, what is your opinion of this physician?					✓
✓ Tell us how this physician rates on...					
Would you recommend your physician to a friend, relative?					✓
Was it easy to get an appointment?					✓
Was your wait time during a visit reasonable?					✓
How did the office environment appear to you regarding cleanliness, comfort, lighting, temperature, location?					✓
Were you pleased with the accuracy regarding diagnosing a problem?					✓
Did your physician portray a caring attitude?					✓
Did the physician listen to you and answer your questions?					✓
Did the physician help you understand your medical condition(s)?					✓
Did the physician spend enough time with you?					✓
Do you trust your physician to make decisions/recommendations that are in your best interests?					✓
Did the physician follow up as needed after your visit?					✓
How long was your wait at the office?			10-15		in minutes

\* Rating Scale: One star = poor, five stars = excellent